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| **LewisGale Medical Center Updates**  **EMS ROOM UPDATES- VERY IMPORTANT**  **Break rooms have been proven as a source of transmission from infected persons or surfaces to others:**   * ***Before you sit down, DISINFECT YOUR AREA*** * ***Do not wear contaminated PPE into the EMS Room*** * ***Do not decontaminate drug boxes or equipment inside the EMS Room*** * ***Consider wearing your mask inside the EMS Room and attempt to maintain distance from others.*** * ***At this time the food will stay inside the EMS Room, please consider grabbing food on the way out rather than eating inside the EMS Room.***   **Help keep the EMS Room as clean and disinfected as possible for everyone’s safety.**  **CLEANING SUPPLIES**  Roanoke Fire-EMS has placed a sprayer inside the EMS Room that can be used to clean ambulance.  There is an outlet inside the Decon Room that can be used and the outside Decon Room door can be opened.  Roanoke Fire-EMS has placed an UV sanitizer inside the EMS Room to clean masks and other items.  Directions for use are near it, please read prior to using it.  **Ensure all supplies are placed back in the EMS Room and the doors are shut to the Decon Room.**  **EMS LINEN**  Linen is a one for one exchange.  If you do not drop off a patient in the ED, please do not take the linen from the EMS Room or ED.  **DOOR SCREENING- EMS PROVIDERS**  Currently LewisGale is **not** screening EMS providers.  We are relying on agencies to ensure their providers are well and ready for work.  Please ensure masks are being worn inside the hospitals.  **EMS ENTRANCE**  The EMS entrance is open for access into the facility for patient care activities only.  Please ensure the EMS doors close behind you.  If you are not dropping off or picking up a patient, you must use either the ED main entrance or hospital main entrance.  Thank you for your help in ensuring the ED stays safe.  **PATIENT FOLLOW-UP**  If you would like follow-up on any patient please contact the EMS Coordinator or utilize the QR code on the sign inside the EMS Room.  **COVID-19 TESTING**  Rapid testing is now being completed in the ED for patients being admitted and results are back most often within 3 hours from the time the test is ordered.  If a patient brought in by EMS is tested positive, the EMS Supervisor or Chief will be notified by the EMS Coordinator.  **ROUTINE PATIENT CARE SERVICES BEGIN MAY 1st**  We have been given the go-ahead to open our doors for routine patient services. These include:  • Office visits  • Routine tests  • Inpatient and outpatient surgeries, including elective surgeries  • Cardiac catheterizations, inpatient rehabilitation, and endoscopies  **What we’re doing to make sure everyone is safe**  • **Screening prior to surgery.** All patients will be screened for COVID-19 to ensure their safety.  • **Social (physical) distancing.** This will be required at all times by all visitors, staff, and patients.  • **Temperature checks.** All employees will have temperature checks before they enter the hospital.  • **Employee face masks.** All employees will have to wear face masks.  • **Face masks for patients and visitors.** All patients and visitors who don’t show symptoms will  have to wear face masks.  • **Designated entrances.** For patients who are here for scheduled, elective procedures.  • **Designated areas for patient care.** These are for normal, routine procedures.  • **Physical distancing of staff .** There will be a limited number of hospital staff in each room at  one time.  • **Visitor policies.** One visitor will be permitted to be with each patient after screening and be given a  face mask.  • Visitors who screen positive for flu or COVID-19 will not be able to visit a patient except  for: 1) an end-of-life situation or 2) a family member or guardian must make a medical  decision.  **EMS Resources**  <https://www.cdc.gov/coronavirus/2019-ncov/hcp/guidance-for-ems.html>  <http://www.vdh.virginia.gov/emergency-medical-services/coronavirus-2019-covid-19/>  **Feedback, concerns or questions contact:**  **Kim Branscome at 540-492-3289**  [**Kimberly.branscome@hcahealthcare.com**](mailto:Kimberly.branscome@hcahealthcare.com) | |